

## Dar El Salam Travel

## Hajj Seminar

Hajj 2011 / 1432 AH

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# Preparing for Hajj

- Hajj Organization & Services
- Trip Expectations
- Pilgrims Items Checklist
- ► Do's & Don'ts

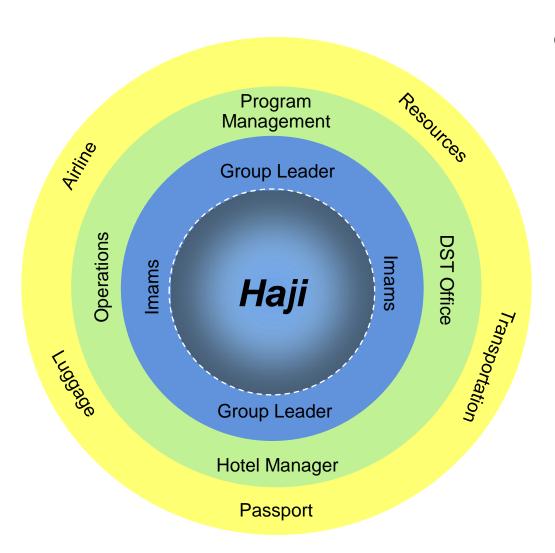


# Preparing for Hajj

Hajj Organization & Services

### Hajj Organization and Services





#### **Group Leader assigned to each bus**

Communication of information throughout the trip

### **Imams assigned to programs**

Lectures in English / Arabic

### Manager assigned to each Program

Work with Group Leader, Imams and Operations Management

Dar El Salam Desk / Office at hotels

### **Hajj Operations Services**

- Passport Handling
- Airline reservation reconfirmation
- Luggage handling in Saudi Arabia
- Transportation Arrangement
- "Qurbani" Arrangement
- Safety Deposit Arrangement
- Assistance in MedicalEmergencies

### Hajj Organization and Services



### Hajj Management Organization Chart (Example)

PRG	PROGRAM 1A	PROGRAM 1B	PROGRAM 1C	PROGRAM 2A	PROGRAM 2B	PROGRAM 2C
PRG MGR	SHEIKH SAHIB			MANZIL BACCHUS		
000-000-0000				000-000-0000		
ASS. MGR	YASSER EL-SABBAGH			RAZA ZAIDI		
		000-000-0000			000-000-0000	
	3 BUSES	1 BUS	1 BUSES	4 BUSES	3 BUSES	2 BUSES
GROUP LEADER	Yasser	Shabbir Sayeed	Moh. Cheble	Ali Rabeih	Yassir Hussein	Omar Dabour
	000-000-0000	000-000-0000	000-000-0000	000-000-0000	000-000-0000	000-000-0000
	Sh. Abdool					
	Hamid			RAZA	Hamid Selimi	FAISAL
	000-000-0000			000-000-0000	000-000-0000	000-000-0000
	Mohamed					
	Mobeen			LOCAL	Canada	
	000-000-0000			000-000-0000	000-000-0000	
				Habibulah		
				000-000-0000		

### What will you receive from Dar El Salam?



- Travel Documents
  - Passport (do not remove label from the back of passport)
  - Airline ticket they are all E-tickets (no paper tickets)
  - Bank Draft (to be surrendered in Saudi Arabia upon arrival)
  - Proof of Immunization for Menningitis
  - Original Proof of Relationship documents (where provided)
- Itinerary for your program
- Dar El Salam Personal Photo ID Badge with hotel phone #s
- Dar El Salam Luggage Identification Tags
- Hajj Booklet and DVD's you should have already received it
- Ehraam for men / Prayer rug for women
- SIM Card (applicable in Saudi Arabia) one per adult

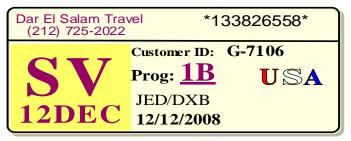
### ID Card, Luggage Tag, Passport Label





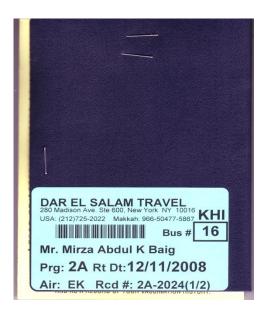














# Preparing for Hajj

Trip Expectations

### Departing from Canada



- ▶ Be at the airport early allow time to check-in as the international flights are usually full
- Ensure your check-in baggage have the Dar El Salam provided luggage tag
- Ensure you have your medicines, valuables and other necessities in your carry-on bag
- ► If travelling on a Canadian domestic flight to connect with the international flight to Saudi Arabia:
  - DO NOT check-in your luggage to Saudi Arabia when checking-in for the domestic flight
  - If your luggage is lost during domestic transit, it will be difficult to find and may never arrive





### If you are going to Makkah first:

- Ensure you have your Ehraam and accessories with you in your carry-on bag
- You will change into Ehraam clothes either during your transit in the middle-east or in the aircraft

### Arrival in Jeddah



- ► Immigration & Customs can take 2 4 hours
- You are responsible for your baggage through customs
- Report any loss of baggage in customs hall <u>before</u> exiting – get a copy of the report
- Dar El Salam reps will take your baggage upon exiting customs hall
  - Keep your valuables and hand carry with you & ensure all your baggage have ID tags attached
- Ensure you get your baggage back once in the rest area – follow Dar El Salam instructions
- Dar El Salam reps will collect your passport for the Saudi Ministry (*Mutawwif's Office*)
  - Please keep your PR with you (keep in safe place)

### Arrival in Jeddah



### If you are going to Makkah:

- Transportation is controlled by the Saudi Ministry
- Dar El Salam reps will co-ordinate the buses to Makkah
- Departure is usually by destination hotel
- Distance from Jeddah to Makkah is 72 kilometers
- Bus will stop at checkpoints, Mutawwif's Office, then the hotel
- Last year, it took an average of 7 hours to reach hotel in Makkah after arrival in Jeddah airport

### Arrival in Jeddah



### If you are going to Madinah:

- Dar El Salam reps will arrange your flight to Madinah
- Baggage will again be checked in for flight to Madinah
- ► You will <u>not</u> go through Immigration & Customs in Madinah

### Stay in Makkah



- Dar El Salam reps will help you to check-in the hotel & direct you to your baggage
- Get familiar with direction to the Haram and return to the hotel (use same Haram door)
- Perform Umrah and rest (please pace yourself)
- Haram is crowded. Allow <u>extra time</u> to go for prayers and to return to hotel
  - When going for Magrib prayers, it is better to stay and return after Isha' prayers
  - Better to have prayer rug with you
  - Use bag for slippers/shoes (to be provided by Dar El Salam in Saudi Arabia)

### Stay in Makkah



- Attend scheduled religious seminars in hotel
- Administrative instructions:
  - Provided by your Group Leader (e.g. baggage handling, move to Madinah, Mena, etc.)
  - Meet with your Group Leader for any admin instructions (in restaurant, at Dar El Salam desk)
    - Know your Group Leader's room # and phone #
  - Drop by the Dar El Salam desk at least once a day (e.g. move to Madinah / Mena)

### Stay in Makkah



Hotel & Restaurant services in Makkah is relatively much better than in Madinah

### **Departing from Makkah**:

- Your checked baggage will be picked up <u>much earlier</u> before hotel check-out time
- Prepare your baggage appropriately according to instructions from your Group Leader
- Ensure checked baggage is placed outside your room on time
- Do not place your <u>hand carry</u>, <u>medicines</u> or <u>valuables</u> in and/or with your checked baggage

# Dar El Salam Stavel & Tours Since 1985

### Arrival in Madinah (Direct from Canada)

- Immigration & Customs takes less time for <u>direct arrivals</u> (0.5 – 1.5 hours)
- You are responsible for your baggage through customs
- Report any loss of baggage in customs hall <u>before</u> exiting
   get a copy of report
- Saudi Ministry reps will collect your passport (Mutawwif's Office)
  - Please keep your PR card with you (keep in safe place)

# Dar El Salam Stavel & Tours Since 1985

### Arrival in Madinah (Direct from Canada)

- ▶ Dar El Salam reps will direct you to the appropriate bus (based on destination hotel)
- Carry your baggage outside to the appropriate bus & ensure it is loaded onto bus
  - Keep your valuables with you
  - Ensure all your baggage have ID tags attached

### Stay in Madinah



- Dar El Salam reps will help you to check-in the hotel & direct you to your baggage
- Get familiar with direction to the Masjid Al-Nabawi and return to the hotel
- Masjid Al-Nabawi is not as crowded as the Haram in Makkah
  - The pace is relaxed and relatively slower than in Makkah
- Ensure that you follow instructions from your Group Leader on Ziarah in Madinah
  - Carry your cell phone, some cash and cell phone number of your Group Leader

### Stay in Madinah



- Attend scheduled religious seminars in hotel
- Administrative instructions:
  - ► Provided by your Group Leader (e.g. baggage handling, move to Makkah, Mena, etc.)
  - Meet with your Group Leader for any admin instructions (in restaurant, at Dar El Salam desk)
    - Know Group Leader's room # and cell phone #
  - Drop by the Dar El Salam desk at least once a day (e.g. move to Makkah)

### Stay in Madinah



Hotel & Restaurant services in Madinah is relatively poor than in Makkah

### **Departing from Madinah**:

- Your checked baggage will be picked up <u>much earlier</u> before check-out
- Prepare your baggage appropriately according to instructions from your Group Leader
- Ensure checked baggage is placed outside your room on time
- Do not place your <u>hand carry</u>, <u>medicines</u> or <u>valuables</u> in and/or with your checked baggage

## Arrival & Stay in Al-Shisha (Aziziyah)



- Applies to Programs 1 & 2 only
- Program 1 will depart from their hotel in Makkah for Al Shisha on 5<sup>th</sup> Dhul Hijjah
- Program 2 will depart <u>from Madinah</u> for Al-Shisha on 5<sup>th</sup> Dhul Hijjah

### Your stay in Al-Shisha, prior to Hajj is until 8th Dhul Hijjah:

- Shuttle service to the Haram and back will be provided
- Meal service will be provided during your stay in Al-Shisha
- You will be accommodated in a quad occupancy basis in Al-Shisha regardless of your your chosen occupancy for the Hajj program (double or triple)

## Arrival & Stay in Al-Shisha (Aziziyah)



- You will have access to your room in Al-Shisha for the entire Manasik of Hajj
- Please ensure you get familiar with the area in Al-Shisha (so you do not get lost)
  - Inform Group Leader and others if you are going on your own
  - ► If you must go outside, go in groups of two or three and not individually
- Programs 3 & 4 will <u>not</u> stay in Al-Shisha as they will stay in their hotel in Makkah
- Programs 3, 4 & 5 will go straight to Manasik from their Makkah hotel on 8<sup>th</sup> Dhul Hijjah



- ▶ Programs 1, 2, 3 & 4 will arrive in Mena on 8<sup>th</sup> Dhul Hijjah
- Program 5 will go to Arafaat from their hotel in Makkah in the evening
  - Option will be given to those who wish to go to Mena on 8<sup>th</sup> Dhul Hijjah in the morning
- Tent space in Mena is allocated for each person (limited space with <u>no extras</u>):
  - Bedding provided (foam sleeper chair, pillow & cover, blanket and sheet)
  - Each person will be in designated tent and bedding by Program and Bus #
  - Men and Women will be in separate tents



- Help keep the tents clean (dispose garbage outside in provided bins)
  - Fold up the foam sleeper chair during the day to make room
- Dedicated bathrooms for men and women
  - Do not put toilet paper, sanitary napkins, diapers in the toilet – keep clean for next person
  - Do not wash clothes in the bathroom; do not leave hair, discarded ehraams in the bathroom



- Only small carry on bag will be with you in Mena:
  - Checked baggage would have been picked up from hotel in Makkah / Madinah
  - Do not bring valuables with you in Mena (will be collected in hotel in Makkah / Madinah / Al-Shisha)
- Get plenty of rest whenever you get the opportunity (you will need it!)
- Stay away from idle talk and engage in Dhikr



- ► Tents look alike <u>easy to get lost</u> if you leave the gated tent compound:
  - Inform Group Leader and others in the tent if you have to go outside the gated compound
  - ▶ If you must go outside, go in group and not individually

### Departing for Arafaat from Mena



### **Programs 1, 2, 3 and 4**

- ▶ Departure will be according to Bus # and Program:
  - Your Group Leader will advise you of departure time
  - Be ready, stay in your tents and go the front gate when advised (not before)
  - There is no room for the bus to park and wait: you must board the bus efficiently
- ▶ If planning to stay the entire night (until Fajr) in Muzdalifah:
  - Do not take the bedding (blanket or pillow) from Mena
  - You should have brought a sleeping bag from Canada (preferable)

### Departing for Arafaat from Mena



- Carry-on baggage is not necessary for Arafaat:
  - It can be kept in Mena (Group Leader will provide instructions)
  - There should be no valuables in your carry-on bag (if left behind)
  - Need to take prayer rug, Qur'an, pebble bag and toiletries (soap, toothbrush, toothpaste, etc.)





### Program 5

- Program 5 have their hotel in Makkah during the Manasik of Hajj
- Departure is from Makkah to Arafaat in the evening of 8<sup>th</sup> Dhul Hijjah, according to Bus # & Program
- Those choosing the option to stay in Mena on 8<sup>th</sup> Dhul Hijjah will be assigned bus in Mena for transfer to Arafaat

### Stay in Arafaat



- This is the Day of Hajj the main and the entire reason for your trip
- Rest in the morning and prepare for the afternoon do not sleep in the afternoon
- Pray the Dhur and 'Asr prayers in congregation
- There will be time for individual supplications as well as group supplications
- Stay within the gated compound do not go outside
  - Entire camp is inside Arafaat
  - One of the worst place to get lost

### Stay in Arafaat



- Limit trip to the bathroom in Arafaat as well as in preparation for Muzdalifah
  - Eat light and drink accordingly
  - There will be light snacks and drinks in each bus for Muzdalifah
  - Use the bathroom before boarding bus for Muzdalifah

### Stay in Arafaat



- Your designated Bus # may change here depending on your choice of stay in Muzdalifah
  - Group Leader would have asked you for your choice in hotel in Makkah or Madinah
  - Group Leader would have assigned you to appropriate bus based on your choice
  - Make sure you are on the correct bus your choice you made much earlier

### Stay in Muzdalifah



- ► There are <u>no tents</u> in Muzdalifah (open space)
- It's crowded, dusty and there's pollution from vehicles (depending on location)
- Public toilets available (long line ups and ..... uhm ..public toilets are public toilets)
- ▶ Bus will either stay until midnight OR until Fajr not both
  - Group Leader would have asked you for your choice in hotel in Makkah or Madinah
  - Group Leader would have assigned you to appropriate bus based on your choice
  - Make sure you are on the correct bus the choice you made much earlier

### Stay in Muzdalifah



- ► Easiest and the worst place to get lost stick with the group and near the bus
- When going to the toilet, go in group and mark your return path
- Stay connected with the Group Leader
- Return to Mena after Fajr.
  - Very very Long and very slow trip (due to traffic and people congestion)
  - ▶ Can take 2 6 hours to get back to your tents in Mena

## Going to the Jamaraat



- Guides are provided by the Ministry of Hajj for going to Jamaraat at specific times
  - Management tent at the front gate will have timing details
- Do not go to the Jamaraat at prime times (most accidents happens at that time)
  - Prime time on 10<sup>th</sup> Dhul Hijjah is after Fajr and Ishraq
  - Prime time on remaining days are immediately after Zawal or Dhur time
- Group Leader will advise when is best to go to the Jamaraat

## Going for Tawaaf Al-Ifadah



- Bus schedule planned for Tawaaf Al-Ifadah
  - Trip will be by Bus # and Program
  - Group Leader will advise of the timing, drop-off and pick-up locations

#### **Program 5**

- During the Manasik, will go to Mena each day from their hotel in Makkah, after 'Asr and return to their hotel after midnight
- ► They have hotel in Makkah during *Manasik*, so it is not an issue for *Tawaf Al-Ifadah*

## End of Hajj (12th or 13th Dhul Hijjah)



#### Program 1:

- ▶ Will depart Mena on 12<sup>th</sup> Dhul Hijjah for Al-Shisha
- ► Take the bus to Makkah perform *Tawaaf Al-Wida*
- Depart from Al-Shisha for Madinah on 14th Dhul Hijjah

#### Program 2:

- ► Will depart Mena on 12<sup>th</sup> or 13<sup>th</sup> Dhul Hijjah for Al-Shisha depending on your return flight
- ► Take the bus to Makkah perform Tawaaf Al-Wida
- Depart from Al-Shisha for Jeddah airport depending on your flight

DO NOT FORGET TO PICK UP YOUR VALUABLES BEFORE LEAVING MAKKAH / AL-SHISHA

## End of Hajj (12th or 13th Dhul Hijjah)



- Programs 3 and 4:
  - ► Will depart Mena on 12<sup>th</sup> or 13<sup>th</sup> Dhul Hijjah for Makkah perform Tawaaf Al-Wida
  - Check-in to hotel in Jeddah
  - Depart from Jeddah hotel to the airport for return / onward trip
- Program 5 have their hotel in Makkah during the entire Manasik of Hajj
  - Will depart for the airport from their hotel in Makkah

DO NOT FORGET TO PICK UP YOUR VALUABLES BEFORE LEAVING MAKKAH / AL-SHISHA

## Hajj Seminar



# Preparing for Hajj

## Pilgrims Items Checklist

(Guidelines)



#### TRAVEL DOCUMENTS

- 1. VALID PASSPORT
  - VALIDATED HAJJ VISA
- 2. AIRLINE TICKET CONFIRMED TO/FROM SAUDI ARABIA
- 3. ONE BANK DRAFT FOR <u>EACH</u> PERSON
  - PAYABLE TO "UNIFIED AGENTS OFFICE IN JEDDAH"
- 4. PROOF OF VACCINATION:
  - VALIDATED FOR MENINGITIS IMMUNIZATION (ACYW-135)



#### **CASH**

- 1. US \$500 PER PERSON (SUGGESTED MINIMUM)
  - US \$120 FOR ANIMAL SACRIFICE
  - REMAINING FOR PERSONAL EXPENSE (NOT INCLUDING GIFTS)
  - ► TAKE RELATIVELY NEW and LARGE BILLS (\$50 or \$100 DENOMINATIONS)





#### **EHRAAM and ACCESSORIES**

- 1. EHRAAM GARMENT, PREFERABLY OF TERRYCLOTH
- 2. ONE PAIR OF SLIPPER / SANDAL
- 3. LEATHER BELT TO TIE EHRAAM
- 4. SUITABLE MONEY BELT TO CARRY MONEY and DOCUMENTS

IF YOU ARE GOING TO MAKKAH FIRST, DO NOT FORGET TO PACK YOUR EHRAAM and ACCESSORIES IN YOUR HAND-CARRY BAG



#### PERSONAL NEEDS

- 1. TOOTH PASTE and TOOTH BRUSH / MISWAK
- 2. UNSCENTED SOAP CAKE(S) and DISH
- 3. NAIL CLIPPER, SMALL SCISSOR, SHAVING SET, HAIR COMB
- 4. BATH and HAND TOWELS
- 5. KLEENEX (SMALL PACKETS)
- WARM SWEATER (FOR USE IN EVENING OR EARLY MORNING)
- 7. PAIR OF SOCKS (FOR USE IN EVENING OR EARLY MORNING)



#### **CAMPING KIT**

- SLEEPING BAG LIGHTWEIGHT (2-3 LBS FILLING), PREFERABLY COTTON LINING
- 2. SMALL, THIN PILLOW or TRAVELER'S PILLOW, IF NECESSARY
- 3. HANDBAG or KNAP SACK or BACK PACK (YOUR CARRY-ON BAG)
  - PREFERABLY WITH BOTH SHOULDER and HAND STRAPS
  - SIZE BASED ON CARRY ON AIRLINE REGULATIONS (H+W+L = 45 INCHES MAX)
- 4. GOOD QUALITY UMBRELLA (PURCHASE IN SAUDI ARABIA)
- 5. SUN GLASSES (PREFERABLY WITH NECK STRAP)
  - IF YOU WEAR PRESCRIPTION GLASSES, TAKE A SPARE ONE
- 6. PRAYER MAT (TAKE IT IN YOUR CARRY-ON LUGGAGE)
- 7. SMALL QUR'AN (TAKE IT IN YOUR CARRY-ON LUGGAGE)



#### **HEALTH / MEDICAL KIT**

- 1. FIRST AID KIT:
  - STRIP BANDAGES, ANTIBIOTIC OINTMENT, RUBBING ALCOHOL, ETC
- 2. GENERAL MEDICINE/NEEDS (MOST AVAILABLE IN SAUDI ARABIA):
  - GRAVOL, IF YOU ARE PRONE TO AIR SICKNESS
  - ASPIRIN / TYLENOL / ADVIL
  - VASELINE (PETROLEUM JELLY)
  - DIARRHEA MEDICATION (IMMODIUM); ANTACID (PEPTO BISMAL)
  - SUITABLE ANTIBIOTICS (AS PRESCRIBED BY YOUR DOCTOR)
  - FACE MASK



- 3. SUFFICIENT MEDICATION THAT YOU ARE NORMALLY REQUIRED TO TAKE
- 4. SEEK ADVICE FROM PHYSICIAN FOR MEDICAL CONDITIONS:
  - DIABETES, ASTHMA, HEART CONDITION, BLOOD PRESSURE, ETC.
- IF ALLERGIC TO SPECIFIC DRUGS and/or HAVE MEDICAL CONDITION:
  - WRITE ON PAPER AND KEEP ON YOUR PERSON or WEAR "MEDICALERT" BRACELET:
  - INFORM YOUR GROUP LEADER

## Hajj Seminar



# Preparing for Hajj

Do's and Don'ts



- 1. TRAVEL LIGHTLY (LEAST BAGGAGE POSSIBLE)
  - ENSURE BAGGAGE HAS PROPER IDENTIFICATION TAG(S)
- 2. MAKE COPIES OF PASSPORT, AIRLINE TICKETS, PR CARD, ETC.
  - ENSURE COPIES ARE KEPT SEPARATE FROM ORIGINAL
- 3. ALWAYS WEAR (OR CARRY) YOUR IDENTIFICATION CARD
- 4. DO NOT CARRY ANY AUDIO / VIDEO CASSETTE INTO SAUDI ARABIA



- 5. DO NOT LEAVE THE GROUP AND GO ON YOUR OWN
  - GO AS A TWOSOME (AT LEAST)
  - ENSURE YOU GET ORIENTED WITH THE AREA
  - WHEN TAKING LEAVE FROM GROUP, INFORM GROUP LEADER
- 6. DO NOT CARRY CASH AND VALUABLES EVERYWHERE
  - KEEP WITH SOMEONE OR IN HOTEL SAFETY DEPOSIT BOX



- 7. MAKE SURE YOU ARE ON-TIME FOR GROUP GATHERINGS
  - YOUR CO-ORDINATOR WILL DESIGNATE TIME AND PLACE
- 8. MAKE SURE YOU FOLLOW INSTRUCTIONS FOR BAGGAGE TRANSFER
  - TAG YOUR BAGGAGE AS INSTRUCTED
  - PLACE CHECKED BAGGAGE OUTSIDE YOUR ROOM ON TIME



#### 9. DO NOT DRINK TAP WATER

DRINK ZAM-ZAM OR BOTTLED WATER

#### 10. MAINTAIN YOUR FLUID (ELECTROLYTE) BALANCE

- DRINK A LOT
- REPLACE LOST BODY SALT and SUGAR

#### 11.AVOID HEAVY FOOD

EAT FRUITS THAT YOU CAN PEEL

#### 12. PACE YOURSELF – TAKE PLENTY OF REST





#### 13. AVOID POLITICAL HANDOUTS & DEMONSTRATIONS

- DO NOT ACCEPT FLYERS OR PAMPHLETS FROM OTHER PILGRIMS
- IF YOU SENSE TROUBLE, STAY AWAY FROM SUCH GATHERING

## 14. CO-OPERATE WITH YOUR CO-ORDINATOR AND FELLOW PILGRIMS

- REMEMBER HAJJ IS OBLIGATORY ON <u>ALL</u> ELIGIBLE MUSLIMS <u>AT THE SAME TIME</u>
- REMEMBER WHY YOU ARE GOING TO SAUDI ARABIA
- REMEMBER THE VERSES OF THE QUR'AN REGARDING HAJJ



- **13.BE PATIENT**
- **13.BE VERY PATIENT**
- **13. BE EXTREMELY PATIENT**

## Hajj Seminar



#### May Allahu Subhanahu Wa Ta'ala:

- ✓ Help us in completing this journey safely
- ✓ Accept our Hajj
- ✓ Continously Guide us on the right path AND

✓ Be Pleased with us in this world and the next

## Hajj Seminar



# Preparing for Hajj

Questions & Answers