Dar El Salam Travel

Hajj Seminar

Hajj 2011 / 1432 AH

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Preparing for Hajj

- Hajj Organization & Services
- Trip Expectations
- Pilgrims Items Checklist
- Do’s & Don’ts
Preparing for Hajj

Hajj Organization & Services
Group Leader assigned to each bus
- Communication of information throughout the trip

Imams assigned to programs
- Lectures in English / Arabic

Manager assigned to each Program
- Work with Group Leader, Imams and Operations Management

Dar El Salam Desk / Office at hotels

Hajj Operations Services
- Passport Handling
- Airline reservation reconfirmation
- Luggage handling in Saudi Arabia
- Transportation Arrangement
- “Qurbani” Arrangement
- Safety Deposit Arrangement
- Assistance in Medical Emergencies
# Hajj Organization and Services

## Hajj Management Organization Chart

**Example**

<table>
<thead>
<tr>
<th>PRG</th>
<th>PROGRAM 1A</th>
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What will you receive from Dar El Salam?

- Travel Documents
  - Passport (do not remove label from the back of passport)
  - Airline ticket – they are all E-tickets (no paper tickets)
  - Bank Draft (to be surrendered in Saudi Arabia upon arrival)
  - Proof of Immunization for Menningitis
  - *Original* Proof of Relationship documents (where provided)
- Itinerary for your program
- Dar El Salam Personal Photo ID Badge with hotel phone #s
- Dar El Salam Luggage Identification Tags
- Hajj Booklet and DVD’s – you should have already received it
- *Ehraam* for men / Prayer rug for women
- SIM Card (applicable in Saudi Arabia) – one per adult
ID Card, Luggage Tag, Passport Label
Preparing for Hajj

Trip Expectations
Departing from Canada

- Be at the airport early – allow time to check-in as the international flights are usually full
- Ensure your check-in baggage have the Dar El Salam provided luggage tag
- Ensure you have your medicines, valuables and other necessities in your carry-on bag
- If travelling on a Canadian domestic flight to connect with the international flight to Saudi Arabia:
  - DO NOT check-in your luggage to Saudi Arabia when checking-in for the domestic flight
  - If your luggage is lost during domestic transit, it will be difficult to find and may never arrive
Departing from Canada

If you are going to Makkah first:

- Ensure you have your Ehraam and accessories with you in your carry-on bag
- You will change into Ehraam clothes either during your transit in the middle-east or in the aircraft
Arrival in Jeddah

- Immigration & Customs can take 2 – 4 hours
- You are responsible for your baggage through customs
- Report any loss of baggage in customs hall before exiting – get a copy of the report
- Dar El Salam reps will take your baggage upon exiting customs hall
  - Keep your valuables and hand carry with you & ensure all your baggage have ID tags attached
- Ensure you get your baggage back once in the rest area – follow Dar El Salam instructions
- Dar El Salam reps will collect your passport for the Saudi Ministry (Mutawwif’s Office)
  - Please keep your PR with you (keep in safe place)
**Arrival in Jeddah**

If you are going to Makkah:

- Transportation is controlled by the Saudi Ministry
- Dar El Salam reps will co-ordinate the buses to Makkah
- Departure is usually by destination hotel
- Distance from Jeddah to Makkah is 72 kilometers
- Bus will stop at checkpoints, Mutawwif’s Office, then the hotel
- Last year, it took an average of 7 hours to reach hotel in Makkah after arrival in Jeddah airport
Arrival in Jeddah

If you are going to Madinah:

▶ Dar El Salam reps will arrange your flight to Madinah
▶ Baggage will again be checked in for flight to Madinah
▶ You will **not** go through Immigration & Customs in Madinah
Stay in Makkah

- Dar El Salam reps will help you to check-in the hotel & direct you to your baggage
- Get familiar with direction to the *Haram* and return to the hotel (use same *Haram* door)
- Perform *Umrah* and rest (please pace yourself)

*Haram* is crowded. Allow *extra* time to go for prayers and to return to hotel
- When going for *Magrib* prayers, it is better to stay and return after *Isha’s* prayers
- Better to have prayer rug with you
- Use bag for slippers/shoes (to be provided by Dar El Salam in Saudi Arabia)
Stay in Makkah

- Attend scheduled religious seminars in hotel

- Administrative instructions:
  - Provided by your Group Leader (e.g. baggage handling, move to Madinah, Mena, etc.)
  - Meet with your Group Leader for any admin instructions (in restaurant, at Dar El Salam desk)
    - Know your Group Leader’s room # and phone #
  - Drop by the Dar El Salam desk at least once a day (e.g. move to Madinah / Mena)
**Stay in Makkah**

- Hotel & Restaurant services in Makkah is relatively much better than in Madinah

**Departing from Makkah:**

- Your checked baggage will be picked up much earlier before hotel check-out time
- Prepare your baggage appropriately according to instructions from your Group Leader
- Ensure checked baggage is placed outside your room on time
- **Do not place your hand carry, medicines or valuables in and/or with your checked baggage**
Arrival in Madinah (Direct from Canada)

- Immigration & Customs takes less time for direct arrivals (0.5 – 1.5 hours)
- You are responsible for your baggage through customs
- Report any loss of baggage in customs hall before exiting – get a copy of report
- Saudi Ministry reps will collect your passport (Mutawwif’s Office)
  - Please keep your PR card with you (keep in safe place)
Arrival in Madinah (Direct from Canada)

- Dar El Salam reps will direct you to the appropriate bus (based on destination hotel)
- Carry your baggage outside to the appropriate bus & ensure it is loaded onto bus
  - Keep your valuables with you
  - Ensure all your baggage have ID tags attached
Stay in Madinah

► Dar El Salam reps will help you to check-in the hotel & direct you to your baggage
► Get familiar with direction to the *Masjid Al-Nabawi* and return to the hotel
► *Masjid Al-Nabawi* is **not** as crowded as the *Haram* in Makkah
  ► The pace is relaxed and relatively slower than in Makkah
► Ensure that you follow instructions from your Group Leader on *Ziarah* in Madinah
  ► Carry your cell phone, some cash and cell phone number of your Group Leader
Stay in Madinah

- Attend scheduled religious seminars in hotel

- **Administrative instructions:**
  - Provided by your Group Leader (e.g. baggage handling, move to Makkah, Mena, etc.)
  - Meet with your Group Leader for any admin instructions (in restaurant, at Dar El Salam desk)
    - Know Group Leader’s room # and cell phone #
  - Drop by the Dar El Salam desk at least once a day (e.g. move to Makkah)
Stay in Madinah

- Hotel & Restaurant services in Madinah is relatively poor than in Makkah

Departing from Madinah:

- Your checked baggage will be picked up much earlier before check-out

- Prepare your baggage appropriately according to instructions from your Group Leader

- Ensure checked baggage is placed outside your room on time

- **Do not place your hand carry, medicines or valuables in and/or with your checked baggage**
Arrival & Stay in Al-Shisha (Aziziyah)

- Applies to Programs 1 & 2 only
- Program 1 will depart from their hotel in Makkah for Al Shisha on 5th Dhul Hijjah
- Program 2 will depart from Madinah for Al-Shisha on 5th Dhul Hijjah

Your stay in Al-Shisha, prior to Hajj is until 8th Dhul Hijjah:

- Shuttle service to the Haram and back will be provided
- Meal service will be provided during your stay in Al-Shisha
- You will be accommodated in a quad occupancy basis in Al-Shisha regardless of your chosen occupancy for the Hajj program (double or triple)
Arrival & Stay in Al-Shisha (Aziziyah)

- You will have access to your room in Al-Shisha for the entire *Manasik* of Hajj
- Please ensure you get familiar with the area in Al-Shisha (so you do not get lost)
  - Inform Group Leader and others if you are going on your own
  - If you must go outside, go in groups of two or three and not individually

- Programs 3 & 4 will **not** stay in Al-Shisha as they will stay in their hotel in Makkah
- Programs 3, 4 & 5 will go straight to *Manasik* from their Makkah hotel on 8\textsuperscript{th} *Dhul Hijjah*
Arrival and Stay in Mena

- Programs 1, 2, 3 & 4 will arrive in Mena on 8th Dhul Hijjah

- Program 5 will go to Arafaat from their hotel in Makkah in the evening
  - Option will be given to those who wish to go to Mena on 8th Dhul Hijjah in the morning

- Tent space in Mena is allocated for each person (limited space with no extras):
  - Bedding provided (foam sleeper chair, pillow & cover, blanket and sheet)
  - Each person will be in designated tent and bedding by Program and Bus #
  - Men and Women will be in separate tents
Arrival and Stay in Mena

- Help keep the tents clean (dispose garbage outside in provided bins)
  - Fold up the foam sleeper chair during the day to make room

- Dedicated bathrooms for men and women
  - Do not put toilet paper, sanitary napkins, diapers in the toilet – keep clean for next person
  - Do not wash clothes in the bathroom; do not leave hair, discarded ehraams in the bathroom
Arrival and Stay in Mena

- Only small carry on bag will be with you in Mena:
  - Checked baggage would have been picked up from hotel in Makkah / Madinah
  - Do not bring valuables with you in Mena (will be collected in hotel in Makkah / Madinah / Al-Shisha)

- Get plenty of rest whenever you get the opportunity (you will need it !)
- Stay away from idle talk and engage in Dhikr
Arrival and Stay in Mena

- Tents look alike – **easy to get lost** if you leave the gated tent compound:
  - Inform Group Leader and others in the tent if you have to go outside the gated compound
  - If you must go outside, **go in group** and not individually
Departing for Arafat from Mena

Programs 1, 2, 3 and 4

- Departure will be according to Bus # and Program:
  - Your Group Leader will advise you of departure time
  - Be ready, stay in your tents and go the front gate when advised (not before)
  - There is no room for the bus to park and wait: you must board the bus efficiently

- If planning to stay the entire night (until Fajr) in Muzdalifah:
  - Do not take the bedding (blanket or pillow) from Mena
  - You should have brought a sleeping bag from Canada (preferable)
Departing for Arafat from Mena

- Carry-on baggage is not necessary for Arafat:
  - It can be kept in Mena (Group Leader will provide instructions)
  - There should be no valuables in your carry-on bag (if left behind)
  - Need to take prayer rug, Qur’an, pebble bag and toiletries (soap, toothbrush, toothpaste, etc.)
Program 5

- Program 5 have their hotel in Makkah during the *Manasik* of Hajj
- Departure is from Makkah to Arafaat in the evening of 8th *Dhul Hijjah*, according to Bus # & Program
- Those choosing the option to stay in Mena on 8th *Dhul Hijjah* will be assigned bus in Mena for transfer to Arafaat
Stay in Arafat

- This is the *Day of Hajj* – the main and the entire reason for your trip
- Rest in the morning and prepare for the afternoon – do not sleep in the afternoon
- Pray the *Dhur* and ‘*Asr* prayers in congregation
- There will be time for individual supplications as well as group supplications

- Stay within the gated compound – do not go outside
  - Entire camp is inside Arafat
  - One of the worst place to get lost
Stay in Arafat

- Limit trip to the bathroom in Arafat as well as in preparation for Muzdalifah
  - Eat light and drink accordingly
  - There will be light snacks and drinks in each bus for Muzdalifah
  - Use the bathroom before boarding bus for Muzdalifah
Stay in Arafat

- Your designated Bus # may change here depending on your choice of stay in Muzdalifah
  - Group Leader would have asked you for your choice in hotel in Makkah or Madinah
  - Group Leader would have assigned you to appropriate bus based on your choice
  - Make sure you are on the correct bus – your choice you made much earlier
Stay in Muzdalifah

- There are **no tents** in Muzdalifah (open space)
- It’s crowded, dusty and there’s pollution from vehicles (depending on location)
- Public toilets available (long line ups and ..... uhm ..public toilets are public toilets)

- Bus will either stay until midnight **OR** until *Fajr* – **not both**
  - Group Leader would have asked you for your choice in hotel in Makkah or Madinah
  - Group Leader would have assigned you to appropriate bus based on your choice
  - Make sure you are on the correct bus – the choice you made much earlier
Stay in Muzdalifah

- Easiest and the worst place to get lost – stick with the group and near the bus
- When going to the toilet, go in group and mark your return path
- Stay connected with the Group Leader

- Return to Mena after Fajr:
  - Very very Long and very slow trip (due to traffic and people congestion)
  - Can take 2 – 6 hours to get back to your tents in Mena
Going to the Jamaraat

- Guides are provided by the Ministry of Hajj for going to Jamaraat at specific times
  - Management tent at the front gate will have timing details
- Do not go to the Jamaraat at prime times (most accidents happen at that time)
  - Prime time on 10th Dhul Hijjah is after Fajr and Ishraq
  - Prime time on remaining days are immediately after Zawal or Dhur time
- Group Leader will advise when is best to go to the Jamaraat
Going for Tawaaf Al-Ifadah

- Bus schedule planned for *Tawaaf Al-Ifadah*
  - Trip will be by Bus # and Program
  - Group Leader will advise of the timing, drop-off and pick-up locations

**Program 5**

- During the *Manasik*, will go to Mena each day from their hotel in Makkah, after ‘Asr and return to their hotel after midnight
- They have hotel in Makkah during *Manasik*, so it is not an issue for *Tawaf Al-Ifadah*
End of Hajj (12th or 13th Dhul Hijjah)

**Program 1:**
- Will depart Mena on 12th Dhul Hijjah for Al-Shisha
- Take the bus to Makkah - perform Tawaaf Al-Wida
- Depart from Al-Shisha for Madinah on 14th Dhul Hijjah

**Program 2:**
- Will depart Mena on 12th or 13th Dhul Hijjah for Al-Shisha depending on your return flight
- Take the bus to Makkah - perform Tawaaf Al-Wida
- Depart from Al-Shisha for Jeddah airport depending on your flight

DO NOT FORGET TO PICK UP YOUR VALUABLES BEFORE LEAVING MAKKAH / AL-SHISHA
End of Hajj (12th or 13th Dhul Hijjah)

- **Programs 3 and 4:**
  - Will depart Mena on 12th or 13th Dhul Hijjah for Makkah - perform *Tawaaf Al-Wida*
  - Check-in to hotel in Jeddah
  - Depart from Jeddah hotel to the airport for return / onward trip

- **Program 5** have their hotel in Makkah during the entire *Manasik* of Hajj
  - Will depart for the airport from their hotel in Makkah

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**DO NOT FORGET TO PICK UP YOUR VALUABLES BEFORE LEAVING MAKKAH / AL-SHISHA**
Preparing for Hajj

Pilgrims Items Checklist

(Guidelines)
TRAVEL DOCUMENTS

1. VALID PASSPORT
   - VALIDATED HAJJ VISA

2. AIRLINE TICKET - CONFIRMED TO/FROM SAUDI ARABIA

3. ONE BANK DRAFT FOR EACH PERSON
   - PAYABLE TO "UNIFIED AGENTS OFFICE IN JEDDAH"

4. PROOF OF VACCINATION:
   - VALIDATED FOR MENINGITIS IMMUNIZATION (ACYW-135)
CASH

1. US $500 PER PERSON (SUGGESTED MINIMUM)
   - US $120 FOR ANIMAL SACRIFICE
   - REMAINING FOR PERSONAL EXPENSE (NOT INCLUDING GIFTS)
   - TAKE RELATIVELY NEW and LARGE BILLS ($50 or $100 DENOMINATIONS)
EHRAAM and ACCESSORIES

1. EHRAAM GARMENT, PREFERABLY OF TERRYCLOTH
2. ONE PAIR OF SLIPPER / SANDAL
3. LEATHER BELT TO TIE EHRAAM
4. SUITABLE MONEY BELT TO CARRY MONEY and DOCUMENTS

IF YOU ARE GOING TO MAKKAH FIRST, DO NOT FORGET TO PACK YOUR EHRAAM and ACCESSORIES IN YOUR HAND-CARRY BAG
PERSONAL NEEDS

1. TOOTH PASTE and TOOTH BRUSH / MISWAK
2. UNSCENTED SOAP CAKE(S) and DISH
3. NAIL CLIPPER, SMALL SCISSOR, SHAVING SET, HAIR COMB
4. BATH and HAND TOWELS
5. KLEENEX (SMALL PACKETS)
6. WARM SWEATER (FOR USE IN EVENING OR EARLY MORNING)
7. PAIR OF SOCKS (FOR USE IN EVENING OR EARLY MORNING)
Pilgrims Items Checklist

**CAMPING KIT**

1. SLEEPING BAG – LIGHTWEIGHT (2-3 LBS FILLING), PREFERABLY COTTON LINING

2. SMALL, THIN PILLOW or TRAVELER’S PILLOW, IF NECESSARY

3. HANDBAG or KNAP SACK or BACK PACK (YOUR CARRY-ON BAG)
   - PREFERABLY WITH BOTH SHOULDER and HAND STRAPS
   - SIZE BASED ON CARRY ON AIRLINE REGULATIONS
     (H+W+L = 45 INCHES MAX)

4. GOOD QUALITY UMBRELLA (PURCHASE IN SAUDI ARABIA)

5. SUN GLASSES (PREFERABLY WITH NECK STRAP)
   - IF YOU WEAR PRESCRIPTION GLASSES, TAKE A SPARE ONE

6. PRAYER MAT (TAKE IT IN YOUR CARRY-ON LUGGAGE)

7. SMALL QUR’AN (TAKE IT IN YOUR CARRY-ON LUGGAGE)
Pilgrims Items Checklist

HEALTH / MEDICAL KIT

1. FIRST AID KIT:
   - STRIP BANDAGES, ANTIBIOTIC OINTMENT, RUBBING ALCOHOL, ETC

2. GENERAL MEDICINE/NEEDS (MOST AVAILABLE IN SAUDI ARABIA):
   - GRAVOL, IF YOU ARE PRONE TO AIR SICKNESS
   - ASPIRIN / TYLENOL / ADVIL
   - VASELINE (PETROLEUM JELLY)
   - DIARRHEA MEDICATION (IMMODIUM); ANTACID (PEPTO BISMAL)
   - SUITABLE ANTIBIOTICS (AS PRESCRIBED BY YOUR DOCTOR)
   - FACE MASK
3. SUFFICIENT MEDICATION THAT YOU ARE NORMALLY REQUIRED TO TAKE

4. SEEK ADVICE FROM PHYSICIAN FOR MEDICAL CONDITIONS:
   ▶ DIABETES, ASTHMA, HEART CONDITION, BLOOD PRESSURE, ETC.

5. IF ALLERGIC TO SPECIFIC DRUGS and/or HAVE MEDICAL CONDITION:
   ▶ WRITE ON PAPER AND KEEP ON YOUR PERSON or WEAR “MEDICALERT” BRACELET:
   ▶ INFORM YOUR GROUP LEADER
Preparing for Hajj

*Do’s and Don’ts*
1. TRAVEL LIGHTLY (LEAST BAGGAGE POSSIBLE)
   ▶ ENSURE BAGGAGE HAS PROPER IDENTIFICATION TAG(S)

2. MAKE COPIES OF PASSPORT, AIRLINE TICKETS, PR CARD, ETC.
   ▶ ENSURE COPIES ARE KEPT SEPARATE FROM ORIGINAL

3. ALWAYS WEAR (OR CARRY) YOUR IDENTIFICATION CARD

4. DO NOT CARRY ANY AUDIO / VIDEO CASSETTE INTO SAUDI ARABIA
5. **DO NOT LEAVE THE GROUP AND GO ON YOUR OWN**
   - GO AS A TWOSOME (AT LEAST)
   - ENSURE YOU GET ORIENTED WITH THE AREA
   - WHEN TAKING LEAVE FROM GROUP, INFORM GROUP LEADER

6. **DO NOT CARRY CASH AND VALUABLES EVERYWHERE**
   - KEEP WITH SOMEONE OR IN HOTEL SAFETY DEPOSIT BOX
7. MAKE SURE YOU ARE ON-TIME FOR GROUP GATHERINGS
   ▶ YOUR CO-ORDINATOR WILL DESIGNATE TIME AND PLACE

8. MAKE SURE YOU FOLLOW INSTRUCTIONS FOR BAGGAGE TRANSFER
   ▶ TAG YOUR BAGGAGE AS INSTRUCTED
   ▶ PLACE CHECKED BAGGAGE OUTSIDE YOUR ROOM ON TIME
Do’s & Don’ts of Hajj

9. DO NOT DRINK TAP WATER
   ▶ DRINK ZAM-ZAM OR BOTTLED WATER

10. MAINTAIN YOUR FLUID (ELECTROLYTE) BALANCE
   ▶ DRINK A LOT
   ▶ REPLACE LOST BODY SALT and SUGAR

11. AVOID HEAVY FOOD
   ▶ EAT FRUITS THAT YOU CAN PEEL

12. PACE YOURSELF – TAKE PLENTY OF REST
Do’s & Don’ts of Hajj

13. AVOID POLITICAL HANDOUTS & DEMONSTRATIONS
   ▶ DO NOT ACCEPT FLYERS OR PAMPHLETS FROM OTHER PILGRIMS
   ▶ IF YOU SENSE TROUBLE, STAY AWAY FROM SUCH GATHERING

14. CO-OPERATE WITH YOUR CO-ORDINATOR AND FELLOW PILGRIMS
   ▶ REMEMBER HAJJ IS OBLIGATORY ON ALL ELIGIBLE MUSLIMS AT THE SAME TIME
   ▶ REMEMBER WHY YOU ARE GOING TO SAUDI ARABIA
   ▶ REMEMBER THE VERSES OF THE QUR’AN REGARDING HAJJ
13. BE PATIENT
13. BE VERY PATIENT
13. BE EXTREMELY PATIENT
May *Allahu Subhanahu Wa Ta’ala*:

- Help us in completing this journey safely
- Accept our Hajj
- Continously Guide us on the right path

**AND**

- Be Pleased with us in this world and the next
Preparing for Hajj

Questions & Answers